

# Fordingbridge Town Council



**Welcome To The Area**

**A Guide To Local Services For Residents**

## LOCAL INFORMATION

We hope this booklet provides some useful information about the services available in Fordingbridge and the surrounding areas.

The River Avon runs through the town of Fordingbridge which lies 13 miles south of Salisbury. To the east is the New Forest and to the west are the Western Downs and Cranborne Chase. The current population is approximately 5,700 people.

Fordingbridge is surrounded by villages and hamlets including Bickton, Breamore, Godshill, Hyde, Damerham, Rockbourne and Woodgreen.

It is recorded in the Domesday Book of 1086 under the name Forde. The area has been populated from early times and the remains of the Roman occupation is evident at the Rockbourne Roman Villa.

The first Great Bridge, from which the town received its present name, was built in mediaeval times. The bridge is built of local stone and has a total of 7 arches spanning the river. Although it has been subject to various works over the years it remains a major feature of the town and it is visible from the riverbank.

The town enjoys a beautiful park where visitors and locals can take advantage of the river, the children's play area, secluded memorial gardens and sports playing fields.

A bronze statue of the controversial painter, Augustus John, stands on the banks of the Avon near the Great Bridge.

Not far from the High Street is the parish church of St. Mary the Virgin which has some typical Norman characteristics. The Fordingbridge Museum, which houses local history exhibits, and the Information Office are located in King's Yard.

Fordingbridge Hospital is a small community hospital on the site of a Victorian workhouse. Most of the old buildings remain but the inpatient

ward is a more recent addition. The town's medical centre is on the same site in Bartons Road

Since 1982 Fordingbridge has been twinned with Vimoutiers in Normandy. Fordingbridge is also home to Fordingbridge Turks FC, one of the 50 oldest football clubs in England, established circa 1868. The Turks name seems to derive from the determination shown by Ottoman forces at the Siege of Plevna.

## USEFUL SERVICES AND CONTACTS

### FORDINGBRIDGE TOWN COUNCIL

Contact the Town Council:

Fordingbridge Town Council

23 Salisbury Street

Kings Yard

Fordingbridge

SP6 1AS Tel 01425 654134

[town.clerk@fordingbridge.gov.uk](mailto:town.clerk@fordingbridge.gov.uk) Office

hours: Monday-Friday 10am-4pm

The Town Council duties include:

Management of the recreation ground, hall and facilities and specific land within the Parish.

Review and comment on planning applications within the Parish. They liaise with relevant authorities regarding infrastructure, policing, community issues and represent the views and needs of the community. They engage with all interested parties regarding current and future shape of life in the local area.

## **FORDINGBRIDGE INFORMATION OFFICE**

Fordingbridge Information Office is your local face to face contact point for help and advice on all New Forest District Council Services including housing benefit, council tax reduction, waste/recycling, planning, sale of parking clocks and refuse sacks, payment of council tax, council rents and much more. It also provides information on Fordingbridge Town Council matters and on local events and groups. The office is also a visitor information point and provides internet access.

Fordingbridge Information Centre:

Kings Yard

23 Salisbury Street

Fordingbridge

SP6 1AB

Tel: 01425 654560

Email: [Information@fordingbridge.gov.uk](mailto:Information@fordingbridge.gov.uk)

Hours of Opening:

Monday to Friday 10am-4pm

## **NEW FOREST DISTRICT COUNCIL (NFDC)**

Customer Services (including recycling and refuse collection):

Tel: 023 8028 5000

Website: [www.newforest.gov.uk](http://www.newforest.gov.uk)

Email: [contact@nfdc.gov.uk](mailto:contact@nfdc.gov.uk)

Main offices

Appletree Court 8.45am-5.15pm Mon-Thurs

Beaulieu Road 8.45am-4.45pm Fri

Lyndhurst

SO43 7PA

Lymington Town Hall

Avenue Road 8.45am-5.15pm Mon-Thurs

Lymington 8.45am-4.45pm Fri

SO41 9ZG

## **NFDC Services Include:**

### **Refuse**

Refuse is collected weekly (with the exception of Christmas and New Year) from the edge of your property. NFDC delivers 26 black refuse sacks and 36 clear recycling sacks to each property every six months. Extra sacks can be purchased from your local Information Office. Dog waste bags are also available to purchase.

### **Glass Recycling**

Glass bottles and jars will be collected once every four weeks, making it easier than ever for people living in the New Forest to recycle their glass, especially those residents who find it difficult to get to a bottle bank. Please fill your box level to the top and place it in an easily accessible area just inside the boundary of your property by 7am on your collection day. Your crew will empty the box and return it.

### **Garden Waste**

The Garden Waste Collection scheme collects garden waste on a fortnightly basis for an annual fee. You can join the scheme at any point during the year for convenient garden waste collections. All licences are valid until the end of the collection year and there is a sliding scale of charges if you join later in the year. Visit [www.newforest.gov.uk](http://www.newforest.gov.uk) or contact the Information Office

To find out your collection days for the above visit NFDC website [www.newforest.gov.uk](http://www.newforest.gov.uk) or contact your local Information Office

### **Special Collections**

If you have a large item such as a piece of furniture or a fridge that you wish to dispose of, NFDC offer the bulky household waste collection. This is a chargeable service.

Residents in receipt of certain benefits can apply for a free collection of up to 3 items in any one financial year (April - March). Please call NFDC customer services on 023 8028 5000 for further details or contact the Information Office.

## Recycling Centres

(Service provided by Hampshire County Council) You must register your vehicle before use:

<https://www.hants.gov.uk/wasteandrecycling/recyclingcentres/vehicle-registration/register>

A pre-booking system for residents to access Household Waste Recycling Centres (HWRCs) was introduced on 15 June.

<https://customer.bookingbug.com/?client=hantsrecyclingcentres#/services>

Somerley Household Waste Recycling Centre (HWRC)

Verwood Road,  
Ringwood Forest

Somerley  
BH24 3QE

Opening Times

9am-6pm from 1 April to 30 September

9am-4pm from 1 October to 28 February

9am-5pm from 1 March to 31 March

Recycling centres are open seven days a week all year round, excluding 25 and 26 December and 1 January

**0300 555 1389**

## Electoral Registration

You can register to via the internet at [www.gov.uk/register-to-vote](http://www.gov.uk/register-to-vote) or contact Electoral Registration on Tel: 023 8028 5445 or by email to [electoralservices@nfdc.gov.uk](mailto:electoralservices@nfdc.gov.uk)

## Parking

Charges apply in most of the NFDC's town and village car parks and you can pay at the ticket machine or purchase a parking clock. There is no charge for Blue badge holders at present. Forestry Commission car parks are free.

## Short Stay Parking Clock

Parking for up to 3 hours in any of NFDC town and village car parks as listed on the reverse of the parking clock. Includes Fordingbridge. Short stay clocks are not valid in Amenity (Coastal) Car Parks. If you wish to stay longer in the long stay section, you must buy a ticket for the additional time required (e.g. if you need 4 hours parking you would buy a 1 hour ticket and display it alongside your clock which you set at your time of arrival).

## Long Stay Parking Clock

Parking in a short stay bay for up to three hours.

Parking in a long stay bay for more than three hours (up to the individual car parks maximum stay), 20 hours in Fordingbridge.

Parking in any of the Council's town or village car parks and amenity car parks on the coast.

Annual Long stay clock (valid 1 January-31 December)

Quarter Long stay clock (valid for period - 1 Jan-31 Mar, 1 Apr-30 Jun, 1 Jul-30 Sep and 1 Oct-31 Dec )

## HAMPSHIRE COUNTY COUNCIL

0300 555 1375- General enquiries & Switchboard

0300 555 1390- Textphone for hearing and speech impaired customers within Hampshire. [Email: info@hants.gov.uk](mailto:info@hants.gov.uk) [www.hants.gov.uk](http://www.hants.gov.uk)

Hampshire County Council

The Castle

Winchester

Hampshire

SO23 8UJ

**Social Services Emergency** Tel:0845 6004555

## NATIONAL PARK AUTHORITY

Tel: 01590 646600 [Email: enquiries@newforestnpa.gov.uk](mailto:enquiries@newforestnpa.gov.uk)

New Forest National Park Authority,  
Lymington Town Hall, Avenue Road, Lymington SO41 9ZG

## **NEW FOREST FORESTRY COMMISSION**

General Enquiries

Tel:023 8028 3141

[enquiries.southern@-forestry.gsi.gov.uk](mailto:enquiries.southern@-forestry.gsi.gov.uk)

## **VERDERERS' OFFICE**

(sick, injured or distressed pony, cow, donkey, pig, sheep)

Tel: 023 8028 2052

## **DOG WARDEN**

(lost, stray, out of control dogs)

Tel: 023 8028 5411 (office hours)

Tel: 023 8028 5202 (out of office hours)

## **LOCAL COUNCILLORS**

To find out who is your local District/Town or parish Councillor or your MP or MEP, visit NFDC website at [www.newforest.gov.uk](http://www.newforest.gov.uk) or contact your local Information Office.

## **CARE AND COMMUNITY ALARMS (LIFELINES)**

Tel:023 8028 5453

Email: [housing.options@nfdc.gov.uk](mailto:housing.options@nfdc.gov.uk)

The community alarm service also known as lifelines provide peace of mind for people who feel at risk in their own homes. It is a 24 hour 365 day monitoring service giving you the freedom to live your life independently knowing that you can obtain assistance when you need it.

## **CONCESSIONARY TRAVEL/BLUE BADGE DISABLED PARKING**

Application Forms are available online at [www3.hants.gov.uk](http://www3.hants.gov.uk), or phone Hampshire County Council 0300 555 1376 or email the Concessionary Travel Team on [concessionary.fares@hants.gov.uk](mailto:concessionary.fares@hants.gov.uk). Information Offices have applications for Concessionary Travel only.

## **POLICE**

Police Office (no public access)

Provost Street

Fordingbridge

SP6 1JN

0845 045 4545 or 101 (non-emergency)

999 (emergency)

## **CITIZENS ADVICE BUREAU**

Fordingbridge Library, Roundhill, Fordingbridge, Sp6 1AQ

Opening Times: Weds 10am-2pm

Advice Line Tel: 0300 3309 009

Email:[advice@newforest.cabinet.org.uk](mailto:advice@newforest.cabinet.org.uk) [www.newforest-cab.org.uk](http://www.newforest-cab.org.uk)

## **DOCTORS SURGERY**

Fordingbridge Surgery

Bartons Road

Fordingbridge

Hampshire SP6 1RS

**24 hour medical help & advice**

111 **Out of Hours:** 111

Patient Line: 01425 653430

## **DENTIST**

Highfield House

Bartons Road

Fordingbridge

SP6 1JD

01425 652331

## **HOSPITALS**

**Fordingbridge Hospital** (Diagnostic and/or screening service, Long-term conditions service, Rehabilitation)

Bartons Rd, Fordingbridge, Hampshire SP6 1JD Tel: 01425 652255

## **Salisbury Hospital and A&E Dept**

Odstock Rd, Salisbury, Wiltshire SP2 8BJ

Tel:01722 336262

## **Royal Bournemouth Hospital and A&E Dept**

Castle Lane East Bournemouth BH7 7DW

Tel:01202 303626

## **University Hospital Southampton NHS Foundation Trust and A&E**

### **Dept**

Tremona Road  
Southampton  
Hampshire, SO16 6YD  
Tel:023 8077 7222

### **LIBRARY**

Fordingbridge Library    Monday, Thursday & Sunday Closed  
Roundhill                    Tuesday, Wednesday & Friday 9.30am-5pm  
Fordingbridge,               Saturday 9.30am-1pm  
SP6 1AQ  
Tel: 0300 555 1387

### **SCHOOLS & CHILDRENS SERVICES**

#### **Fordingbridge Infant and Junior School**

Pennys Lane  
Fordingbridge  
SP6 1HJ  
Tel:01425 652285  
Email: [adminoffice@fjs.hants.sch.uk](mailto:adminoffice@fjs.hants.sch.uk)

#### **The Burgate School and Sixth Form**

Salisbury Road  
Fordingbridge  
Hants  
SP6 1EZ  
Tel:01425 652039  
Fax: 01425 656625 [Email: burgate@burgate.hants.sch.uk](mailto:burgate@burgate.hants.sch.uk)

#### **Forres Sandle Manor School Independent Preparatory School**

Station Road  
Fordingbridge  
SP6 1NS  
United Kingdom  
Tel:01425 653181  
Fax :01425 655676 Email : [office@fsmsschool.com](mailto:office@fsmsschool.com)

## **Stepping Stones Pre-School**

Avonway Community Centre  
35 Shaftsbury Street  
Fordingbridge  
Hampshire  
SP6 1JF  
Tel:01425 653517  
[Email: manager@steppingstonesfordingbridge.co.uk](mailto:manager@steppingstonesfordingbridge.co.uk)

### **COMMUNITY SUPPORT SERVICES**

#### **Community First, New Forest** Tel:01425 482773

Community First New Forest is a charity that seeks to improve the quality of life for people and communities living in the New Forest District and surrounding districts.

#### **Services include:**

Community support and development  
Volunteer Centre  
Community Transport: Booking line:0845 6024326  
Dial a Ride –Totton, Waterside and Coastal Town areas  
Travel Club: A pre-booked minibus service in the Lyndhurst, Fordingbridge and Brockenhurst areas  
Hire of mini buses to local voluntary and community groups  
Moped loans for young people  
Home Improvements  
Home Support and personal care

#### **Avonway Community Centre**

36 Shaftsbury Street, Fordingbridge, Hampshire SP6 1JF  
Tel: 01425 652706 [Email: enquiries@avonway.org](mailto:enquiries@avonway.org)

#### **Good Neighbours Support Services:**

**Two Bridges** can provide assistance with medical/dental appointments and shopping within the areas of: Fordingbridge/Sandleheath Tel 0845 8385902  
Godshill, Bickton and Burgate Tel: 01425 654283

**Western Downland Care Group** will assist with medical appointments, covering the areas of Damerham, Martin, Rockbourne and Whitsbury Tel: 01725 518350

[www.goodneighbours.org.uk](http://www.goodneighbours.org.uk) Tel:02392 899671

Email: [coordinator@goodneighbours.org.uk](mailto:coordinator@goodneighbours.org.uk)

### **New Forest Alzheimer's Society**

Local services include day care and home care for people with dementia, as well as support and befriending services to help partners and families cope with the demands of caring.

Alzheimer's Society

War Memorial Hospital

Sea Rd, Milford on Sea, Lymington Tel:

01590 644649 [www.alzheimers.org.uk](http://www.alzheimers.org.uk)

### **Age Concern New Forest**

Provides advice and information, Befriending Service, Age UK Products and Services, Charity Shops, Computer Clubs, Dibden Purlieu Pop-In Centre

Lunch Clubs, Footcare Service

Age Concern New Forest, Southward House, Beaulieu Road, Dibden Purlieu, Southampton, S045 4PT

Tel: 023 8084 1199 Or Freephone: 0800 085 6625. Email:

[office@ageconcernnewforest.org](mailto:office@ageconcernnewforest.org).

Website: <http://ageconcernnfe.btck.co.uk>

### **OPAL: Older People's Area Link**

Opal is a county-wide service that can provide details of local information and services by phone, they can also visit you at home.

Tel:0800 328 7154

### **It's Your Choice**

Free and confidential information, advice and counselling for young people aged 12-25 in the New Forest area.

Tel: 01703 864231

### **Samaritans**

Provide confidential 24hr emotional support call 08457 90 90 90 for those experiencing despair, distress or suicidal feelings.

For those who are deaf or hard of hearing call minicom: 08457 90 91 92

Local Branch:

42 Milford Street,  
Salisbury, Wiltshire,  
SP1 2BP.

Tel 08457 90 90 90

Web site:[www.samaritansofsalisbury.org.uk](http://www.samaritansofsalisbury.org.uk) Open

9.30am to 10pm for face to face appointments.

### **Red Cross Medical Loan Facility**

Provide short-term loans of mobility aids to people in need, including wheelchairs, commodes, walking sticks and frames.

Monday to Friday 10am-12 noon

Red Cross Portakabin, The Drill Hall

Bartons Road, Fordingbridge SP6 1AY Tel: 01425 653273

### **Meals on Wheels**

Tel: 01962 779 338

(Out of office hours answer machine)

Email: [hampshire.office@apetito.co.uk](mailto:hampshire.office@apetito.co.uk)

### **UTILITY SERVICES**

National Gas Emergency Service

Gas and carbon monoxide emergencies

0800 111 999

### **National Grid**

UK Power Networks

Emergency: 0800 783 8866 General Enquiries: 0845 601 4516

## **Water**

Wessex Water

0845 600 3 600 (Mon-Fri, 8am to 6pm) or email

[customer.services@wessexwater.co.uk](mailto:customer.services@wessexwater.co.uk) [www.wessexwater.co.uk](http://www.wessexwater.co.uk)

Sembcorp Bournemouth Water

Tel: 01202 591111

[Email: customerservice@sembcorpbw.co.uk](mailto:customerservice@sembcorpbw.co.uk)

[www.sembcorpbw.co.uk](http://www.sembcorpbw.co.uk)

## **LOCAL TRANSPORT**

### **Buses**

More from Wilts & Dorset enquiries@morebus.co.uk

Tel: 0845 0727 093

National Express [www.nationalexpress.com](http://www.nationalexpress.com)

Tel: 08717 818178

### **Trains**

National Train Enquiries 08457 48 49 50

[www.nationalrail.co.uk](http://www.nationalrail.co.uk)

## **LOCAL GROUPS**

### **Avon Women's Institute**

United Reform Church Hall

Salisbury Street

Fordingbridge

Tel: 01425 655192

### **Fordingbridge Scouts, Cub Scouts & Beavers**

Scout HQ, Roundhill

1st Fordingbridge Scouts

Volunteer adults and Leaders provide Scouting activities for boys and girls from 6 to 14 years. Cub Scouts on Tuesday evenings. Beaver Scouts on Wednesday evenings. Scouts on Friday evening, plus weekend camps and activities. [email.scouting@fordingbridge.com](mailto:email.scouting@fordingbridge.com)

### **Sea Scouts**

Sandleheath Sea Scouts Tel:

01425 653256

[www.sandleheathseascouts.org.uk](http://www.sandleheathseascouts.org.uk)

### **Rainbows, Guides, Brownies**

Girlguiding South West England

Tel: 01722 329306

Email: [swehq@girlguiding-southwestengland.org.uk](mailto:swehq@girlguiding-southwestengland.org.uk)

## **PLACES OF WORSHIP**

### **St Mary The Virgin**

Church of England

Church Street, Fordingbridge, SP6 1BB 01425 653163

[church.office@fordingbridge.com](mailto:church.office@fordingbridge.com) Holy Communion 8am each Sunday

Parish Eucharist 9.30am except 1st Sunday in the month

Family service 10.30am 1st Sunday in the month

Evensong 6.30pm last 2 Sundays in the month



**Our Lady Of Sorrows And St Philip Benizi**

Roman Catholic Church

15 Salisbury Road, Fordingbridge SP6 1EG. 01425 653131  
shandolos@portsmouthdiocese.org.uk Mass 6pm Saturday and  
9am Sunday every week  
Confession 5pm every Saturday

**New Life Community Church**

Burgate School, Burgate, Fordingbridge, SP6 1EZ 07909 711886  
10.15am every Sunday

**United Reform Church**

41 Salisbury Street, Fordingbridge, SP6 1AB 01425 473407  
mshrusole@gmail.com  
10.30 every Sunday Family Worship, Communion 1st Sunday in  
the month

**Fordingbridge Methodist Church**

West Street, Fordingbridge, SP6 1JH 01425 653134  
dcollinson@salisburymetohdistcircuit.org.uk